



Business Process Reengineering: Automation Decision Points in Process Reengineering (Management for Professionals)

By Sanjay Mohapatra

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Business process reengineering (BPR) focuses on redesigning the strategic and value-added processes which transcend the organizational boundaries. It is a cross-functional approach that requires support from almost all the departments of the organization. Business Process Reengineering: Automation Decision Points in Process Reengineering offers a new framework based process reengineering and links it to organization life cycle, process life cycle, and process management. This volume describes the fundamental concepts behind business process reengineering and examines them through case studies, and should appeal to researchers and academics interested in business process reengineering, operations strategy, and organizational restructuring and design.

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Editorial Review

Review

“This book takes the reader on a journey to show in a clearly readable form how automation of re-engineered processes can increase your business’ competitive advantage. ... The books used engaging case studies which brought the subject matter alive. I would thoroughly recommend this book to my readers.” (M. Kaan, Inside Business, August, 2015)

“The goal of the book is to define automation decision points as supported through BPR. ... A book that provides guidance in this area would be of value to industry and government organizations.” (Nancy Eickelmann, Computing Reviews, August, 2013)

From the Back Cover

This book deals with different concepts, approaches and applications for business process re-engineering. It illustrates how to take giant strides to attain market dominance in a dynamic business world. The book shows how automation of re-engineered processes can increase competitive advantage for a firm. Based on author’s experience in handling several re-engineering projects at international levels, it depicts a practical guide for step by step approach for redesigning processes and automating them to increase sustainability, predictability and transparency in process management. Using several case studies, the book also shows how different companies have streamlined their processes, reduced their cost of operations, have created cross functional process excellence to increase value proposition to all stakeholders.

About the author

Dr. Sanjay Mohapatra received his B.E. from NIT Rourkela, MBA from XIMB, M.Tech from IIT Madras, India and PhD from Utkal University. Dr. Mohapatra has more than 26 years of combined industry and academic experience. He has worked in various capacities in organizations like Hindusthan Aeronautics Limited, Larsen & Toubro, PricewaterHouse Coopers, Infosys, Polaris & J&B Software. He has consulted many organizations in different domains such as Utilities, Banking, Insurance and healthcare sectors. His teaching interests are in IT Strategy and Management Information Systems and research interests are in the area of IT enabled processes. He has authored/co-authored eleven books, more than twenty nine papers in national and international referred journals besides publications in different conferences. His contact details and list of publications can be found at <http://ximb.academia.edu/sanjaymohapatra>.

About the Author

Dr. Sanjay Mohapatra received his B.E. from NIT Rourkela, MBA from XIMB, M.Tech from IIT Madras, India and PhD from Utkal University. Dr. Mohapatra has more than 26 years of combined industry and academic experience. He has worked in various capacities in organizations like Hindusthan Aeronautics Limited, Larsen & Toubro, PricewaterHouse Coopers, Infosys, Polaris & J&B Software. He has consulted many organizations in different domains such as Utilities, Banking, Insurance and healthcare sectors. His teaching interests are in IT Strategy and Management Information Systems and research interests are in the area of IT enabled processes. He has authored/co-authored eleven books, more than twenty nine papers in national and international referred journals besides publications in different conferences. His contact details and list of publications can be found at <http://ximb.academia.edu/sanjaymohapatra>.

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