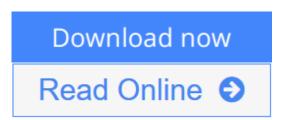# ITIL V3 Foundation Complete Certification Kit - Study Guide Book and Online Course

By Tim Malone, Michael Wedemeyer, Gerard Blokdijk

ITIL V3 Foundation Complete Certification Kit - Study Guide Book and Online Course By Tim Malone, Michael Wedemeyer, Gerard Blokdijk

As the industry standard in terms of Process, Service and Lifecycle Management for IT, the ITIL® Foundation exam is the most popular entry-level certification, particularly for individuals switching from another career to IT. This kit prepares you for the certification exam by offering valuable information on the ITIL Framework, ITIL Certification and IT Service Management. This Kit contains the book and online course access that provides everything you need to prepare for the ITIL V3 Foundation Certification Exam, including in-depth coverage of all exam objectives, scenarios to easily demonstrate the processes in action, and practice exam questions for that last minute test preparation. ITIL V3 Foundation Complete Certification Kit This Study Guide and Online Course access provides complete, in-depth coverage of all exam objectives for the ITIL V3 Foundation exam in a systematic approach, so you can be confident you're getting the instruction you need. . Real-world scenarios put what you've learned in the context of service solutions . Thought provoking questions to challenge your thinking and understanding . Exam Essentials in each chapter helps you zero in on what you need to know . Includes practice exam questions A Real World Guide to ITIL V3 Skills. Key information and real world examples organized around the actual day-to-day tasks and challenges you'll face in the field of IT Service Management. . Practice what you've learned with challenging ITIL Foundation exam style questions . Based on specific exam objectives - use this as a lab manual for certification preparation.

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